

Synechron

Digital / Business Consulting / Technology

Synechron Serbia

Innovation & Digital Delivery Center



About Serbia

Synechron Serbia works closely with Synechron's Global Commercial Centers to service Financial Services and Insurance Clients all across the world, supporting clients in the North America, and Europe. With 220+ employees and a target to reach 500 employees in the next two years, Serbia's experts include local centers of excellence around Full Stack Java, .Net with Angular, ReactJS, AI and Machine Learning, and Data Engineering across Hadoop, Scala / Spark. We have successfully trained and deployed 130+ developers for large financial services clients.

Getting to Serbia is easier than ever!



- Central European Time Zone, Easy to access



- Highly educated European workforce with foreign languages proficiency



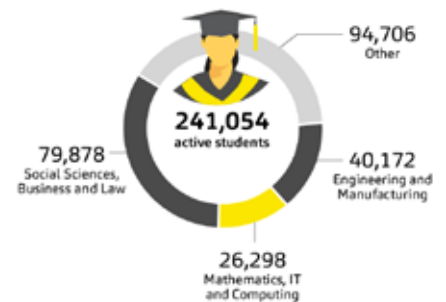
Language Proficiency

Source: InfoStud, indication of knowledge of languages, based on 100K+

Serbia was ranked 4th out of 76 countries in Business English proficiency by BEI*

*Business English Index, Global English Corporation, 2012

5 UNIVERSITY CENTERS ACROSS THE COUNTRY



History & Milestones

7th July, First client project with 4 employees, Start of a NearShore Digital Delivery Center.

Started our first Buy side client project. Year ended with 36 employees

First client entirely managed in Nearshore engagement model

- First Calypso and Murex engagement. Year finished with 98 employees
- AI / Data Science center of excellence NLP, Data Science, OCR, Neural Networks, Machine Learning, ...
- First USA based client.
- First London based Big Data partner, Quantexa and client engagement
- On 7th July we celebrated 5th Office Opening Anniversary.
- First client from Canada
- 220+ Employees



Capabilities

AI / Data Science COE

- **Technics**
NLP, NLG, Computer Vision, Machine learning, Data Science, Big Data...
- **Projects, Engagement Model, Methodology**
Accelerators, POC, Client projects
Mixshore, Nearshore, Agile
- **Profiles**
AI/Data science full stack engineers
15


Data Engineering

- **Technology**
Hadoop, Spark, Scala, Mix Shore, Off Shore, Agile
- **Projects, Engagement Model, Methodology**
Integration, Client projects
Mixshore, Agile
- **Profiles**
Data engineers 15

Functional Profiles

- **Profiles**
Business Analysts
Quality Assurance (manual and automation), Support
- **Projects, Engagement Model, Methodology**
Integration, Client projects, Mixshore, Agile
- **Profiles**
30





Technology

- **Technology**

- **Projects, Engagement Model, Methodology**
Integration, Client projects
Mixshore, Nearshore, Agile
- **Profiles**
Full stack engineers 105

System Integration

- **Partners**
Calypso, Murex
- **Projects, Engagement Model, Methodology**
Client projects, Support, DevOps
Mixshore, Agile
- **Profiles**
SI Consultants 40

HR Metrics

-  **222**
▲ 35% headcount increase compared to November 2018
-  **51(F) : 49(M)**
Gender Diversity
-  **30**
Average Age
-  **17%**
Attrition Rate for 2019

Infrastructure

- **Mature country infrastructure**
250 (350) Seater Facility
90 Seater Back-up Site

Security

- **ISO 27001 Certified**
- **Business Continuity Plan**
- **Secured Delivery Center**
 - Secured Building Access
 - Client Space Specific Access
- **Client Network Connectivity**
 - Site To Site Vpn
 - Citrix Alike
- **Delivery Center Assessment**



www.synechron.com

Accelerating Digital for Banks, Asset Managers, and Insurance companies.

Synechron is a leading Digital Consulting firm and is working to Accelerate Digital initiatives for banks, asset managers, and insurance companies around the world. We achieve this by providing our clients with innovative solutions that solve their most complex business challenges and combining Synechron's unique, end-to-end Digital, Business Consulting, and Technology services. Based in New York, the company has 18 offices around the globe, with over 8,000 employees producing over \$500M+ in annual revenue.